

A thick black L-shaped frame surrounds the text. The top-left corner is a horizontal bar extending to the right, then a vertical bar extending downwards. The bottom-right corner is a horizontal bar extending to the left, then a vertical bar extending upwards.

# INTERVIEW & OBSERVATION

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*DEVS306: Advanced Research Methods*

# Interview Information

- **Location:** Jyvaskyla Mosque
- **Interviewee:**
  - *Male*
  - *29 years of age*
  - *Bangladeshi*
  - *Unmarried*
  - *Full time Entrepreneur*
    - *Skills development of Bangladeshi university lecturers,*
    - *Works closely with Finnish company (EduCluster)*

# Interview Questions

## AIM:

obtain insight into the experiences of Global South Migrants in Finland

- Pulling Factors ( why did you decide to come to Finland considering the climate)?
- Preconceptions of Finland prior to arrival?
- Reality of being here / personal experiences?
- Are you an Open Muslim?
- Has being a Muslim in any way impacted your life here?
- Do you have any family here / Are you married?
- Are you gainfully employed?
- What are your experiences working with Finnish nationals?
- Do you feel you have been accepted as a non-Finn?
- What do you find hard about the Finnish Culture?

# Findings

## ■ Finnish Experience

- *Positive, Optimistic*
- *Speaks fluent Finnish*
- *8 years in Finland*
- *Finds his skills are a benefit for BOTH Finland and Bangladesh*
- *Finds that Bangladeshi nationals have a positive overall acceptance in Finland because they are known for being positive contributors to the Finnish economy*

## ■ Religious Experience

- *He has never experienced religious persecution*
- *Finds that Religious freedom is allowed*

# Post Interview Experience

## ■ Interviewee:

- *Was visibly relaxed during and after the interview*
- *He clearly appreciated the opportunity to share his experience*
- *He thanked us for the manner in which we conducted the interview*
- *Mentioned that he felt respected and was allowed to speak and even though we had our own questions he didn't feel controlled to respond in any particular way*

## ■ Interviewers:

- *We found it interesting how nervous we both were before the interview and how relaxed we were after the interview*
- *We felt maybe being both Muslim had an impact on the interviewees "commitment" to his responses*
- *As the female interviewer at a mosque I was amazed how I felt compelled to "impose" my African perception of Muslim women in African mosques. I also felt very comfortable wearing scarf - and it was interesting for me that it was a natural decision to wear a scarf*
- *I also think that it did contribute to the feel of the interview - the interviewee made a point of making me know he respected me as a person and not as a Muslim women*

# Observation Report

- Place: Cafeteria Lozzi
- Time: 17.45 – 18.15
- Aim: to obtain an insight to people, and how they use their eating time at the student cafeteria and the overall atmosphere.

## Findings:

- Average queue time: 12.30 min
- Physical settings: 12 single person, 12 couples, 2 groups of three people, 5 groups of four+ people
- Ratio of people: Male- 36, Female -28

## **Single Person's Activities:**

- Reading Newspaper: 2 persons
- Browsing mobile: 6 Persons
- Eating: 3 persons
- Study: 1 person

## **Analysis:**

- Single people took less time to finish their meal.
- Increased number of customers just before closing.
- The cafeteria had multiple functions for the patrons

# Comparison of Observation Process

- Sat at the same table – yet instinctively had different things we focussed on
- Intentionally chose a table at the rear end of the cafeteria to get a full view of the patrons
- We found our structure was different
- we DID NOT discuss any structure or our how we were going to individually do the observations
- **Sifat**
  - *Walked around had a specific focus to look at specific things (the time it took to get through the queue)*
  - *Had a more “factual” approach – focused on concrete things e.g. numbers, times*
- **Berma**
  - *chose to be more “invisible” and “blend” – stayed at the table*
  - *Looking for “softer” things (e.g. body language, single people vs groups)*



# Post Observation

- *We found our individual focus interesting*
- *Our combined data complimented the gab in our individual observations*
- *It gave the observation a more holistic view*
- *We also discussed that maybe our sex influenced how we approached the same observation*
- *Our inability to speak Finnish meant we had to focus on what saw / wanted to see*
- *Not discussing our observation approach proved useful - made us aware of our individual blind-spots in our personal observations*